Leveraging the Library Liaison Organizational Model to Provide and Manage an Effective Instruction Program

Tammy S. Sugarman
Georgia State University, tsugarman@gsu.edu

Mary Lyn Thaxton
Georgia State University, lthaxton@gsu.edu

Follow this and additional works at: https://scholarworks.gsu.edu/univ_lib_facpres

Part of the Library and Information Science Commons

Recommended Citation
Sugarman, Tammy S. and Thaxton, Mary Lyn, "Leveraging the Library Liaison Organizational Model to Provide and Manage an Effective Instruction Program" (2004). University Library Faculty Presentations. 20.
https://scholarworks.gsu.edu/univ_lib_facpres/20

This Presentation is brought to you for free and open access by the Georgia State University Library at ScholarWorks @ Georgia State University. It has been accepted for inclusion in University Library Faculty Presentations by an authorized administrator of ScholarWorks @ Georgia State University. For more information, please contact scholarworks@gsu.edu.
Leveraging the Liaison Model for Instruction

Tammy Sugarman
Lyn Thaxton

LOEX 2004

Background

- Georgia State University
- University Library
- Library Faculty
Liaison Model

- Development
- Liaison responsibilities
- Organizational model

Organizational Chart – Bibliographer Model (pre 1998)

- University Librarian
  - Collection Development
    - Bibliographers (5)
  - Information Services
    - Reference Librarians (10)
Organizational Model

Organizational Model
Instruction Program

- Overview
- Staffing
- Scheduling Process
- Collection of Data
- Evaluation of Liaisons

Instruction Request from Faculty
Instruction Form - Librarian

Instruction Database Record
Benefits for Instruction

- New areas for instruction
- Focused assignments
- Growth in number of students taught
- Repeat business

Challenges

- Space
- Varying demand among liaisons
- Training
Future

- Portfolios
- Training
- Tutorials
- Outcome research
- WebCT Vista

Keys to Success

- Automation
- Liaison job responsibilities
  - Teaching
  - Promotion of instruction
- Administrative “buy-in”
Contact Information

Tammy Sugarman
Department Head, Instructional Services
University Library
tsugarman@gsu.edu

M. Lyn Thaxton
Co-Interim Department Head, Liaison & Research Services
University Library
lthaxton@gsu.edu